

Ohio Help Me Grow
2009 Part C Family Questionnaire
County Data Report

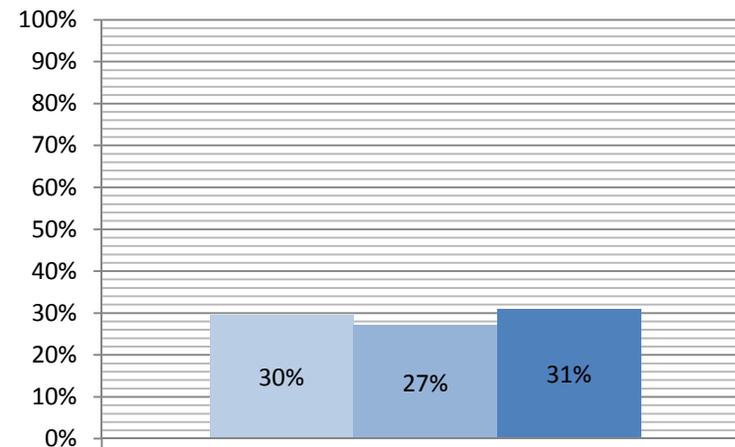


Summit County

Survey Response Rate

<u>Comparison Area</u>	<u>Response Rate</u>
Summit County	30%
Very Large Counties (250,000+)	27%
Statewide	31%

Survey Response Rate Comparison



Response Rate Calculation Method

Questionnaires were distributed to families still enrolled in the program on June 30, 2009 with a current Individualized Family Service Plan from the October 1, 2008 child count. The Ohio Department of Health received 1642 surveys for a response rate of 31 percent.

■ Summit County ■ Very Large Counties (250,000+) ■ Statewide

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Comparison of Positive Response Rates for Part C Families

Question Number	Abbreviated Text of Question	Positive Response Goal	Summit County		Percent Positive Responses		
			Positive Responses	All Responses	Summit County	Very Large Counties	Statewide
1	Know and understand rights		57	58	98%	93%	94%
2	Effectively communicate needs		55	58	95%	94%	94%
3	Help child develop and learn	5 or higher	52	58	90%	91%	92%
4	Environment for learning		52	58	90%	92%	92%
5	Knowledge of special needs		56	57	98%	97%	97%
6	Child making progress		53	57	93%	94%	94%
7	Aware of complaint procedures	Yes	38	58	66%	74%	74%
8	Comfort participating in meetings	5 or higher	56	58	97%	93%	91%
9	Participated in IFSP development	Yes	54	57	95%	84%	86%
10	Aware of programs and services		50	58	86%	86%	88%
11	Meet and interact with families		42	57	74%	61%	66%
12	Quality of medical care for child		57	58	98%	95%	95%
13	Quality of child care currently	5 or higher	21	25	84%	78%	79%
14	Someone to help when needed		40	57	70%	70%	73%
15	Someone trusted to talk and listen		48	57	84%	86%	87%
16	Treated with respect by HMG staff		56	57	98%	99%	98%
17	How often visited by HMG staff	5, 6 or 7	44	58	76%	65%	62%
18	Overall satisfaction with HMG	4 or higher	52	58	90%	94%	94%

Footnotes

Response scales to the survey questions varied by question, as follows:

- For questions 1 through 6, 8 and 10 through 16 responses were collected as a standard, one through seven Likert scale, where one indicates the least positive outcome and seven indicates the most positive outcome.
- For questions 7 and 9, responses were collected as a yes/no, don't know or don't remember choice
- For question 17, responses also were collected on a one through seven Likert scale, where responses of 5, 6 or 7 indicates visits at a frequency of two or three times a week or more.
- For question 18, responses were collected on a one through five Likert scale, where a response of 4 or higher indicates being satisfied or very satisfied with the HMG program.