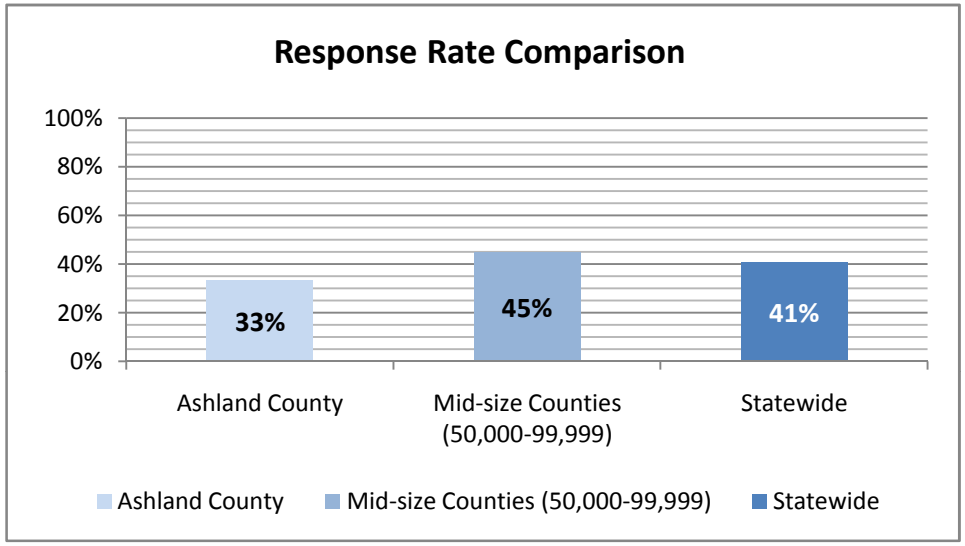
Ohio Help Me Grow
2007 Part C Family Questionnaire
County Data Report

Ashland County

Survey Response Rate

Comparison Area	Surveys Received	Surveys Sent	Response Rate
Ashland County	14	42	33%
Mid-size Counties (50,000-99,999)	368	818	45%
Statewide	2517	6176	41%



In calculating response rates for counties, ODH took a number of steps to achieve the most efficient measure possible, taking into account lags in data entry for exited children and family circumstances. The initial data pull for all Part C families receiving services on December 1, 2006 included those who were exited in Early Track (hereafter, called **Part C Extract**). In order to achieve an appropriate pool of survey recipients, ODH staff removed the following groups from the potential pool:

1. families whose exit from the program was reflected in the Early Track system (hereafter, **Early Track Exits**).
2. families judged inappropriate to include because:
   (1) they were duplicated on the list because two or more siblings were in the program, or
   (2) the family was in crisis at the time of survey distribution (hereafter, Crisis/Duplicates). These families were eliminated from the distribution pool altogether.
3. families noted by counties who should have been exited in Early Track but, for whatever reason, were not (hereafter, **County Reported Exits**).

In order to include information about families who had received services in the time frame under study, but had since exited from the program, ODH staff combined the **Early Track Exits** with the **County Reported Exits** to create a comprehensive list of exits (hereafter, **Total Exits**). ODH sampled 1,000 of the total exits (hereafter, **Exit Sample**) and administered the survey by telephone. These 1,000 sampled cases out of the **Total Exits** were added to the pool of potential respondents.

Questionnaire Information and Measurements

Question Number	Text of Question	Response scale	Positive Response Goal
Question 1	To what extent has Help Me Grow helped your family know and understand your rights? For example, your rights include the right to complain if you are dissatisfied with your services or the right to accept some services and decline others. **(SPP/APR Indicator 4a)**	7 point Likert scale, range is from 1 = "poor job" to 7 = "excellent job"	5 or higher
Question 2	To what extent has Help Me Grow helped your family effectively communicate your child's needs? **(SPP/APR Indicator 4b)**	same as Question 1	5 or higher
Question 3	To what extent has Help Me Grow helped your family be able to help your child develop and learn? **(SPP/APR Indicator 4c)**	same as Question 1	5 or higher
Question 4	Families help their children develop and learn. To what extent has Help Me Grow helped you provide an environment in which your child can develop and learn?	same as Question 1	5 or higher
Question 5	Some children have special health needs, a disability, or are delayed in their development. These are often referred to as "special needs." How knowledgeable is your family with your child's special needs?	7 point Likert scale, range is from 1 = "understand a little" to 7 = "understand a great deal"	5 or higher
Question 6	Help Me Grow professionals who work with you and your child want to know if the things they do are working. How often is your family able to tell if your child is making progress?	same as Question 1	5 or higher
Question 7	Families of children with special needs have rights. For example, the right to complain if you are dissatisfied with your services or the right to accept some services and decline others. How familiar is your family with your rights? (***Note:*** *this calculation will not be considered in the analysis as the response scale was incorrectly provided on the questionnaire sent to families.)*	same as Question 1	5 or higher
Question 8	Families meet with Help Me Grow professionals to plan services or activities. How comfortable is your family participating in these meetings?	same as Question 1	5 or higher
Question 9	Have you participated in the development of a plan for your family while participating in the Help Me Grow Program, known within the program as an IFSP?	1 = "Yes", 2 = "No", 3 = "don't understand", or 4 = "don't remember"	Yes
Question 10	To what extent do Help Me Grow professionals who worked with your family to plan services or activities treat you with respect?	same as Question 1	5 or higher
Question 11	Have you received visits in your home from Help Me Grow professionals since your family entered the program?	same as Question 9	Yes
Question 12	Overall, how satisfied are you with the Help Me Grow Program?	5 point Likert scale, range is from 1 = "very unsatisfied" to 5 = "very satisfied"	4 or higher

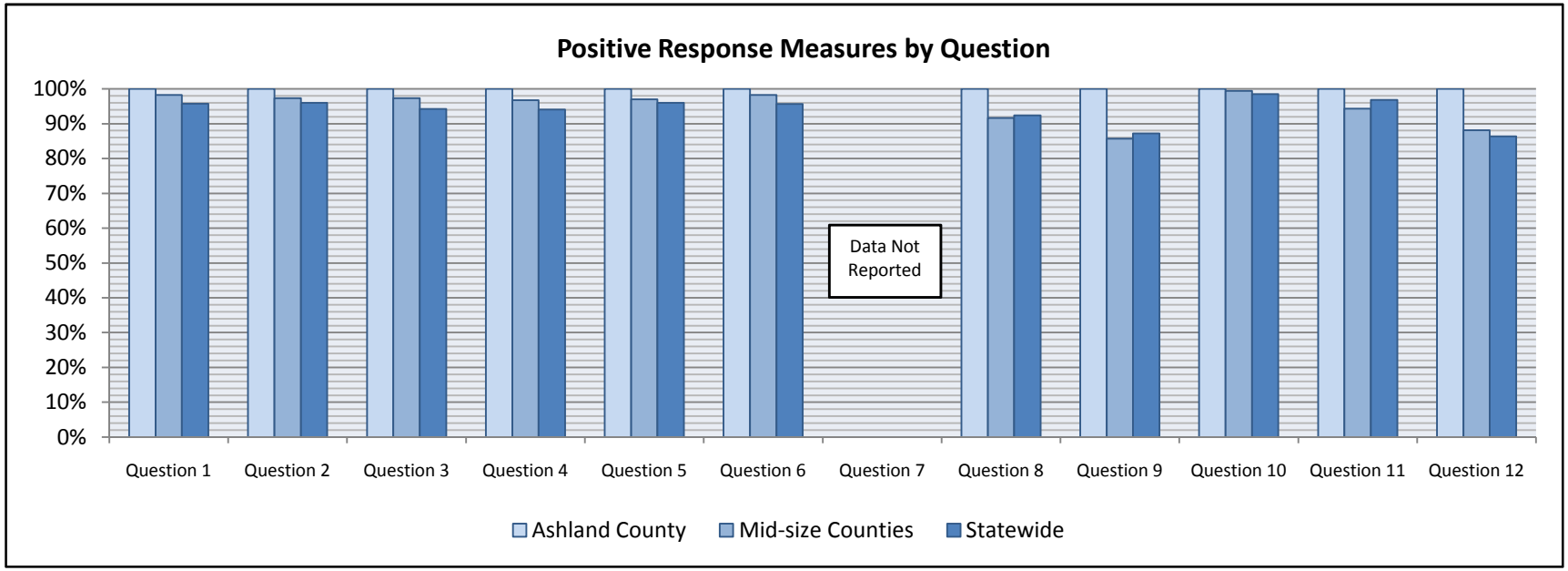
Response Frequency by Question

Question Number	Rating Scale and Descriptor of Response							Response Totals		Percent of Positive Responses
	Non-Positive Responses				Positive Responses					
	1 "poor job"	2	3 "fair job"	4	5 "good job"	6	7 "excellent job"	Positive Responses	All Responses	
Question 1	0	0	0	0	1	3	10	14	14	100%
Question 2	0	0	0	0	1	4	9	14	14	100%
Question 3	0	0	0	0	0	5	9	14	14	100%
Question 4	0	0	0	0	3	3	8	14	14	100%
Question 6	0	0	0	0	4	3	7	14	14	100%
Question 8	0	0	0	0	3	3	8	14	14	100%
Question 10	0	0	0	0	0	2	12	14	14	100%

Question Number	Rating Scale and Descriptor of Response							Response Totals		Percent of Positive Responses
	Non-Positive Responses				Positive Responses					
	1 "understand a little"	2	3 "understand some"	4	5 "understand a good amount"	6	7 "understand a great deal"	Positive Responses	All Responses	
Question 5	0	0	0	0	0	11	3	14	14	100%

Question Number	Rating Scale and Descriptor of Response					Response Totals		Percent of Positive Responses
	Non-Positive Responses			Positive Responses				
	1 "very unsatisfied"	2 "unsatisfied"	3 "both satisfied and unsatisfied	4 "satisfied"	5 "very satisfied"	Satisfied Responses	All Responses	
Question 12	0	0	0	2	12	14	14	100%

Question Number	Rating Scale and Descriptor of Response				Response Totals		Percent of Positive Responses
	Positive Response	Non-Positive Responses					
	1 "yes"	2 "no"	3 "I don't understand this question"	4 "I don't remember"	Satisfied Responses	All Responses	
Question 9	14	0	0	0	14	14	100%
Question 11	14	0	0	0	14	14	100%

Comparison of Positive Response Rates

Question Number	Ashland County			Mid-size Counties (50,000-99,999)			Statewide		
	Positive Responses	All Responses	Percent Positive	Positive Responses	All Responses	Percent Positive	Positive Responses	All Responses	Percent Positive
Question 1	14	14	100%	334	340	98%	2343	2448	96%
Question 2	14	14	100%	331	340	97%	2334	2445	96%
Question 3	14	14	100%	331	340	97%	2303	2445	94%
Question 4	14	14	100%	323	334	97%	2291	2435	94%
Question 5	14	14	100%	324	334	97%	2322	2419	96%
Question 6	14	14	100%	331	337	98%	2331	2437	96%
Question 7	Data not reported for this question due to incorrect response scale								
Question 8	14	14	100%	305	333	92%	2207	2389	92%
Question 9	14	14	100%	276	322	86%	2029	2328	87%
Question 10	14	14	100%	332	334	99%	2377	2413	99%
Question 11	14	14	100%	313	332	94%	2312	2387	97%
Question 12	14	14	100%	296	336	88%	2098	2429	86%