Ohio Help Me Grow
2009 Part C Family Questionnaire
County Data Report

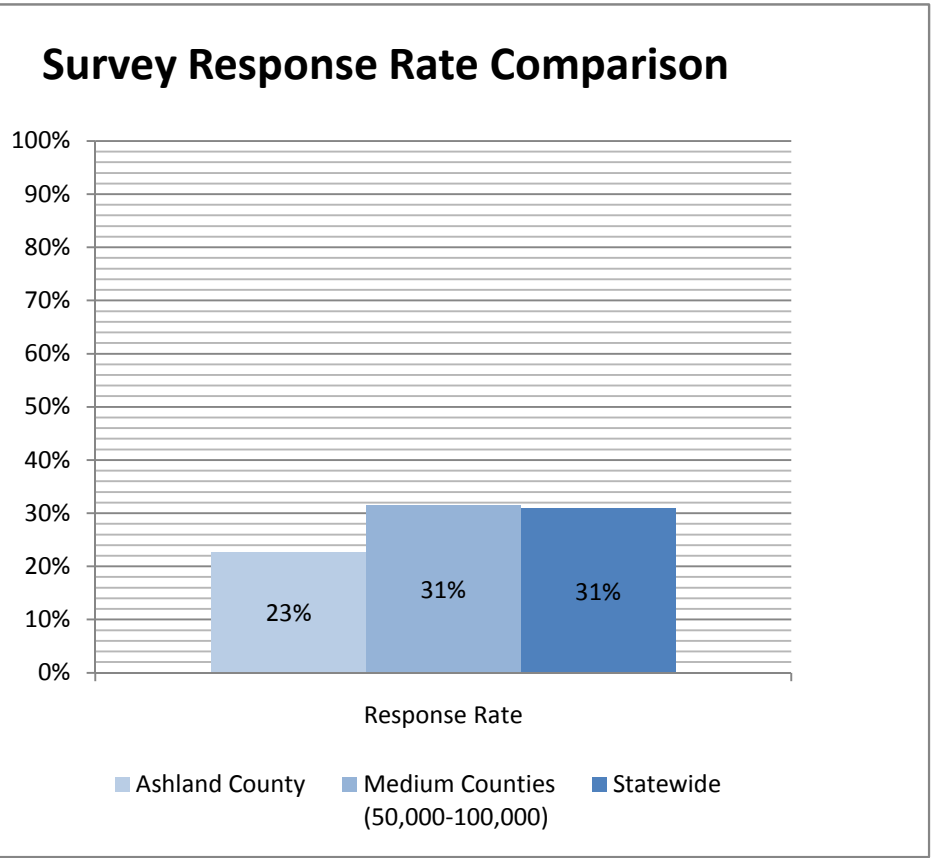
Ashland County

Survey Response Rate

Comparison Area	Response Rate
Ashland County	23%
Medium Counties (50,000-100,000)	31%
Statewide	31%

Response Rate Calculation Method

Questionnaires were distributed to families still enrolled in the program on June 30, 2009 with a current Individualized Family Service Plan from the October 1, 2008 child count. The Ohio Department of Health received 1642 surveys for a response rate of 31 percent.



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Comparison of Positive Response Rates for Part C Families

Question Number	Abbreviated Text of Question	Positive Response Goal	Ashland County		Percent Positive Responses		
			Positive Responses	All Responses	Ashland County	Medium Counties	Statewide
1	Know and understand rights	5 or higher	5	5	100%	94%	94%
2	Effectively communicate needs		5	5	100%	95%	94%
3	Help child develop and learn		5	5	100%	92%	92%
4	Environment for learning		5	5	100%	90%	92%
5	Knowledge of special needs		4	5	80%	97%	97%
6	Child making progress		5	5	100%	96%	94%
7	Aware of complaint procedures	Yes	3	5	60%	73%	74%
8	Comfort participating in meetings	5 or higher	3	5	60%	90%	91%
9	Participated in IFSP development	Yes	5	5	100%	84%	86%
10	Aware of programs and services	5 or higher	5	5	100%	91%	88%
11	Meet and interact with families		5	5	100%	74%	66%
12	Quality of medical care for child		5	5	100%	95%	95%
13	Quality of child care currently		0	2	0%	76%	79%
14	Someone to help when needed		3	5	60%	78%	73%
15	Someone trusted to talk and listen		4	5	80%	87%	87%
16	Treated with respect by HMG staff		5	5	100%	98%	98%
17	How often visited by HMG staff	5, 6 or 7	3	5	60%	65%	62%
18	Overall satisfaction with HMG	4 or higher	5	5	100%	93%	94%

Footnotes

Response scales to the survey questions varied by question, as follows:

- For questions 1 through 6, 8 and 10 through 16 responses were collected as a standard, one through seven Likert scale, where one indicates the least positive outcome and seven indicates the most positive outcome.
- For questions 7 and 9, responses were collected as a yes/no, don't know or don't remember choice
- For question 17, responses also were collected on a one through seven Likert scale, where responses of 5, 6 or 7 indicates visits at a frequency of two or three times a week or more.
- For question 18, responses were collected on a one through five Likert scale, where a response of 4 or higher indicates being satisfied or very satisfied with the HMG program.